

## Monterey Peninsula College

The following outline of your group’s outpatient prescription drug benefit is provided for your information. This document contains specific coverage and exclusion information related to your prescription benefit provided by Monterey Peninsula College and administered by Express Scripts, Inc. For more information about these drugs or others, you can reach us by calling 1-866-294-1565 or by going to [www.express-scripts.com](http://www.express-scripts.com). Just click on “Member Services” and login using your member ID. For more general information about drugs, vitamins and your health conditions, log on to [www.express-scripts.com](http://www.express-scripts.com) and select “DrugDigest.”

### *Benefit Design for January 1, 2012*

<b>Retail Copayments</b>	
Generic	\$5 Copay
Formulary Brand	\$20 Copay
Non Formulary Brand	\$35 Copay
<b>Mail Service Copayments</b>	
Generic	\$10 Copay
Formulary Brand	\$40 Copay
Non Formulary Brand	\$70 Copay
<b>Dispensing Limits</b>	
<b>Retail</b>	30 day supply
<b>Mail Service</b>	90 day supply

**Drug Coverage** - All Prescription Medications are covered by your plan. There are exceptions which are noted below.

**CuraScript** – All specialty medications can go through CuraScript Pharmacy if you wish. Please call 1-866-848-9870 if you are on a specialty injectable medication or specialty drug.

**Exclusions**- Prescription Drug benefits are not payable for the following items:

All over-the-counter products & drugs	Diagnostic, Testing & Imaging Supplies	Retin A after age 26
Hair Growth Agents	Fertility Agents	Weight Management Agents
Prescription vitamins	Breathing Devices	Durable Medical Equipment
Serums, Toxoids and Vaccines	Smoking Cessation Products	Fluoride Products
General Anesthetics	Blood Products	

\*\*The following OTC supplies are covered: Diabetic Supplies

## Commonly Asked Questions About Express Scripts Mail Service

Q: How are prescriptions ordered through the Express Scripts mail service program?

A: A Prescription Mail Order Form and envelope was included with your New Hire Packet. Complete this form and place it in the supplied envelope along with your new, original prescriptions from your physician clearly marked as a 90-day supply and the appropriate co-pay. Mail it to Express Scripts. You can expect to receive your first mail service prescription(s) within 14 business days of being postmarked.

Q: I have a prescription already on file at my local pharmacy, and would like to receive my prescription through the mail. Why can't Express Scripts accept a transferred prescription over the phone?

A: Mail service pharmacies are required to maintain the original prescription on file.

Q: Can I get a 30-day supply of medication through the mail order service?

A: Yes, but you won't want to. The mail order service works best for prescriptions written for maintenance medications. Maintenance medications are drugs that you take on a daily basis for a long period of time. If you order only a 30 day supply through mail, you will be subject to the mail order co-pays. The better cost for short-term medications is through the retail pharmacy for a 30-day supply.

Q: I take a controlled medication; can I get this filled through the Express Scripts mail pharmacy?

A: Yes, controlled medication can be filled through mail. Please ensure that your doctor writes the prescription correctly as changes to controlled prescriptions cannot be corrected over the phone. You will need to get a new prescription every 90 days as controlled medications cannot be refilled.

Q: My doctor changed how many times I take my prescription and the call center customer service associate told me it was too soon to fill my prescription. How do I get my pills?

A: Any time your doctor changes the prescription, strength of the prescription, or dosage, please ask your doctor to write a new prescription. By law, Express Scripts is not authorized to change or adjust prescriptions in any way or form.

Q: Can I or my doctor fax in a prescription to be filled through the mail order service?

A: A doctor's office may fax in a prescription. The mail order pharmacy is not allowed to accept prescriptions faxed in form members. Please ask your doctor's office to fax in the prescription to 1-800-396-2171 with the following information:

1. Patient's Name, Date of Birth, Address and Cardholder ID# (number on your membership card)
2. Office Name, Phone #, & Name of person faxing prescription
3. Time and date prescription faxed

Q: May I refill my prescription(s) over the phone?

A: Yes, Express Scripts is open 24 hours a day, 365 days a year to accept orders via phone. Members are asked to have their cardholder ID number available to assist the call center associates. If you have your prescription number handy, you can order your refill via phone using the automated refill system. You can also order refills via the Internet at [www.express-scripts.com](http://www.express-scripts.com).

Q: Can the Express Scripts Mail Service pharmacy dispense medications that need to be refrigerated?

A: Yes. The Express Scripts Mail Service pharmacy will ship medications requiring refrigeration in cold packs.

Q: Can I have my prescription delivered rush or overnight?

A: Yes, for an additional charge. (Regularly, medications are mailed by standard mail free of charge.) Overnight orders cannot be mailed to a P.O. Box.