

Do any of the lab assignments or quizzes stand out from others (useful, difficult, confusing, easy, etc.)

They are all pointless, just time consuming. Too hard to go to lab every week for a test.

The book and ESSC staff contradict each other-so confusing.

Quizzes were easy, but to the point. Don't change them.

Final review was extra difficult.

Some were easy, others challenging. My grammar improved.

Dangling or misplaced modifiers-I could not get it.

None in particular, I improved overall.

Apostrophes were difficult for me.

Units 1-6 were difficult and I had to study.

Punctuation was very useful.

Reviews need to be more descriptive.

Lab assignments were quite easy.

Lab assignments were long. Quizzes confusing.

Some quizzes were too long.

The book was too complex and confusing. The reviews were useful, helped me pass the tests.

If I studied, the tests were easy. If I was confused, asking for help was useful.

Lab assignments helped me prepare for the quizzes.

Crossword puzzle was different.

They were all excellent. I will remember everything because it was useful!

I needed instructions that were more clearly stated. They were hard to understand.

FANBOYS really helped me learn those words.

The friendly staff really helped me understand them better.

Semicolons and commas were confusing.

Long chapter review tests caught me off guard.

Fragments and misplaced modifiers were very hard.

I learned a lot from them and will take the next class as well.

They were challenging but I learned a lot more.

Misplaced modifiers was tricky. They could explain it more carefully.

Commas and punctuation were most useful.

Comma splices got on my nerves!

Some were too long, others too short. Equal pages would be more useful.

FANBOYS!

Misplaced modifiers was very difficult. I heard students don't make those kind of mistakes.

The two big tests were extremely long.

I never knew there was THAT much to learn!

Dangling modifiers was very helpful

Misplaced modifiers was difficult, also present tense.

The last test was really long and hard.

Very friendly and helpful.

How would you describe your interactions with staff in the ESSC?

Good, always helpful, thanks!

Some were really nice, one or two were rude at times.

Very helpful, but sometimes they seem unapproachable.

Easy to work with. Sometimes their corrections contradict each other.

Pleasant, positive, helpful

I had many problems with the new staff.

Helpful (this was a frequent comment!)

They didn't just want you to do the work, but to understand it correctly.

Very good

They were cool and tried to help out.

Jackie is awesome

I felt uncomfortable around a few staff members, they were rude; others were helpful.

They were pretty friendly. Sal is a cool guy

Most are friendly, a few times I felt like I was not wanted.

They were very nice, but on Sunday one of the older female staff was always on her cell phone or talking to the guard guy. It was very annoying.

The ladies were very rude, made me think they would rather be elsewhere.(Jackie)

The Asian lady in the afternoon is mean but with strict rules she is the best because she makes you learn.

Overall, everyone is excellent. Thanks Mrs. Buchholz for hiring such intelligent personnel.

Most interactions with staff were good, except the old Asian lady, she is mean and rude, especially to my friend.

Staff members were somewhat nice.

They could be more knowledgeable on the subjects

Sal is such a great helper.

For the Asian lady in the afternoon, ask her to never miss her yoga class again so she won't be angry.

Everyone else is excellent.

Thanks Buchholz for hiring them.

I avoid them when I can. There is one I would like to slap only because she is ridiculously rude to many students (Asian lady who works afternoons and evenings.)

Other than her, everyone is very helpful.

I did not like the older woman who worked nights. She makes you seem stupid. She is bipolar I think.

Everyone tries to avoid her.

They were really approachable and friendly. One of them was really hilarious.

There are men and women, but I find that one of the two men really helped me and he really helps people.

He is the best staff member. He is white skinned.

Most of the night crew are friendly and helpful.

Some were helpful, while others were rude.

I had good staff members help me out in the lab.

Overall they were very friendly and helpful.

For the most part, the interactions went fine, there is one lady however, who more than not had had an attitude whenever I talked with her.

Since they are mostly new, I had many problems with the new staff.

Very good, I had many debates on why a question was wrong and I was proved wrong 9/10 times.

Some of the staff are very mean, others are nice.

Most are friendly and helpful (the night crew).

Not good.

I thought the ladies were very rude, they were not helpful at times, tending to make me think rather that they would be doing something else (Jackie)

They are helpful but there are a lot of students, so I think it wouldn't be a bad idea to have more staff

The staff at ESSC were friendly and helpful and knowledgeable. The only negative I have to say about the staff is one particular staff who I dislike when helping out because of her loud voice.

Some of the staff were nice and good with the material but sometimes some were rude and made me feel bad and that I did not want help anymore, just wanted to give up.

Not good. I think they are disrespectful (ladies)

Five out of six staff are helpful.

Most of the staff were very kind and helpful. A few had teaching skills that were challenging to grasp.

Really nice, if you get something wrong they explain why and give you tips so you can get it right.

Friendly, helpful with whatever you are stuck with.

The staff were all very helpful and each one that helped me on a one-on-one basis gave me some helpful hints and helped me better my writing skills.

Friendly and helpful (frequently stated)

It was good, all of them wanted me to pass.

The ladies tend to give you attitudes (not the new ladies). The men tend to be friendly and help a lot more!

I only liked two of the staff, the rest seemed rude and a little hard on you and won't explain.

Some are nice, some I don't understand very well.

It depends on who you go to sometimes because some of them don't really help you, but they seem helpful.

I really liked some of the staff, like the person with the initials J.T. She was very helpful and I learned a lot

She always helps with any question I may have and even gave me an example of a question.

They made sure you understand material.

I think that Sunny, Skip and one other person was very helpful. Many of them need to get people skills.

Good, some people were helpful, others were rude.

The staff are almost all good. The one that helped me a lot was Sal. He explains everything good.

Some of the staff is helpful and some are not.

My interactions with the staff in the ESSC were very positive.

It was very good, they always help me and thank you for everything you have done for me.

Very friendly, you feel like friends.

I didn't really interact as much with them, mainly the younger girl I did interact. She helped me a lot.

Great, you all are of good help. When I get things wrong I get nervous, but you all made me feel comfortable.

I usually went around 5, and they were very nice and helpful.

A few of them were mad but most helped a lot with my questions.

They are great people and do interact with you very well. They understand.

The staff was cool when you had a question they would try and help

How helpful were the handouts?

Students who used the handouts found them very helpful.

Other students said they never used them at all.

Workshops

If you knew about them, how did you hear?

Teacher	34
Counselor	2
Flyer	2
Library	1
Announcement	22
Website	1
Did not know about them	31
ESSC Staff	10

How many did you attend?

One	13
Two	9
Three	3
None	52
Most of them	3

How would you rate the one(s) you attended?

- Boring, but very useful
- I'd rate them 5.
- Pretty good, 8/10
- Very, very helpful
- Very good, better than reading the workbook
- I'd give them 7/10
- I would give it a 10 because they do help.
- Terrible. They kicked me out of it.
- Good
- It was helpful. 3
- On a 1-10 scale, a 10 3

If not, why not?

Didn't think I needed them	21
No time	30
Schedule conflicts	15

I had finished the tests by then.

Transportation difficulties

Waste of time

Forgot about it

They seemed boring

Not interested 7

Did not want to waste even more time with someone that was going to be rude and mean.

Didn't seem interesting 2

There weren't any for 302 that I know about

Didn't know about it 5

How can we attract more students to workshops?

Vary the hours, like morning and 3 pm 4

Make it worth my time to come down to that dungeon.

Announce them.

Flyers 3

Tell the teachers to inform their English students.

Have more tutors

Put the info on the lab cards

Make them before the tests

Put information on bulletin boards. 3

Be nicer.

Make the class more fun 2

Tell them how long the workshops last and remind them it could boost their GPA

Free food 5

Better advertising 8

Advertise more, people don't know you guys are down there

Explain how helpful it is

Explain what they will learn from it.

Have days when they talk to the students about it

Put flyers on the walls by the door

Try to determine each student's weaknesses in reading/writing and do more workshops on those areas

Give more information

Make it seem more interesting 2

More frequently and more noticeable signs

Make workshops worth some credit

Extra credit

Additional times

When grading tests, give flyers to students

Force them, but if they know they need help, they should just go.

Answer more questions

I think it is good enough

Get different people to teach them

Do workshops instead of worksheets

More teachers could announce them

Suggested workshop topics:

"Writing and grammar"

More about punctuation

Run-ons and fragments

Labs 11 & 12

All

Poetry/creative writing

What would you improve about the English 301 Lab?

Hire nicer people

My experience was positive, no suggestions. Thank you very much.

Have workshops on more than one day on the same subject.

Only do sentence practices, the others are a waste of my valuable time.

I would like the new staff members to like what they do, because

it really shows if they like what they do or not.

Hire more staff, at times no one was available to help those taking tests.

For the most part, everything is ok, my main concern is the staffing.

Make labs more challenging, the majority of tests were easy.

Overall, the English 301 lab was good.

The book work seemed a little much for such simple concepts.

Less should be required to be done because most people have already learned this stuff.

It could just be advised to do more if they do not understand the concept.

Material needs to be more clear.

Labs are pointless. No one should have to do them. They take too much time.

It is hard to get down there every week to take a test that sometimes

forgets everything you have done. To me they make no sense. They are pointless.

Every lab was the same thing. The work was tedious and wasted my time.

Actually check the work people do!

Staffing and workshops

Computers, workshops, certain staff member(s).

I think there should be a way of repeating everything you learn in lab.

The thing that happened to me is that I passed the lab, then went on to

the next. So I slowly will forget it.

The staff

Computers, fix them, they are freakin' slow!

Everything is good. The only thing is if you can have more staff.

Let the staff know they should not be on a power trip when they are there; the

lab is supposed to be for the students' benefit.

So far it works quite well, at least for me.

Staff members should be a little more welcoming!!!!

I learned a lot more from the grammar, but I didn't ever follow it in the book, just

learned it in class. I would go down there for help on papers, but when I didn't

have to, I would try to avoid it as much as possible. I felt that many of the people

had better things to do.

Have more explanation on the test paper or at least give one example for every topic.

Make the labs due on Friday, instead of the middle of the week.

More hours on Sunday.

Definitely more staffing.

I think this lab should be under a different class, not a lab. There is more that I could

have learned if it was a class, rather than a lab that an individual student does on

his or her time.

The tests need work to understand what it wants us to do.

The staff was very rude (ladies) during the day, discriminating against me. I felt like

they always wanted to tell me something.

Too much time, I finished all the labs but did not get all the hours.

It seemed like what was given was good enough.
Staff need to consider students' ability and effort to work.
Maybe explain to other students more.
I would have sounds and symbols.
For English 302, it should be either just vocab lab or just reading lab.
The system is run well. Just remember that any student that goes down there makes an effort.
None, the program is great.
It was kind of a lot of work and it was hard because you had to do them at school.
The lab workshop is another home for students.
Nothing. It's great.
Maybe have the labs due later in the week.
It is a good program. 3
I wouldn't change anything.
I think the English 301 lab is fine and somewhat challenging.
A better book
The ladies need to chill out and not have attitudes with students and not be so picky.
The assignments should be shorter, but still be challenging (not too challenging)
Review quizzes are too long!
Make some of the work be less. It seemed like the test was easier than the work.
I don't think it should be like another class, but try to make it just be something on the side.
Staffing-the old man with the hat, I think his name is Sal, he is very moody and didn't seem like he was helping me at all.
No due dates. Give less assignments.
Have the staff explain what is on the test before you take it.
Make it quieter
I think it is just time consuming and sometimes I wouldn't have time.
It was hard sometimes.
I would improve the quizzes, they were just too easy to me.
The material is too tedious. Those who understand it well should be able to take the test without doing all that bookwork that ends up just being extra.
Change when labs are due, like Fridays for example.
The English Center does a good job!
I think it is great that the staff is helpful, but I know sometimes it can be hard repeating yourself everyday, but it is the first time for that person, so please don't take that frustration out on that person, they are there to learn.
Make the labs less time consuming.
It was great, very friendly staff and great guy-Sal. I also like the manager and a new girl, blonde.
Honestly, everything seems fine.
Orientation
Everything was ok, maybe more staff members so we do not have to wait so much to be helped, our time is valuable.
Overall you do a great job, but like I said, the workshops and any other helpful information should be posted on the door outside the ESSC lab.

I think it is all great.

For it to be a little more quieter.

It is fine the way it is. 2

I think it is perfect the way it is.

A more friendly environment. Sometimes it looks like a waiting room with computers.

Can the CG book

Improve the slowness of computer. Replace them or fix them.

Overall, a good job staff!

Everything is good. Difficult quizzes-haha.

Optional homework from the book. As long as you pass the test, you shouldn't have to do 10 pages from that book.

I would make the work harder.

A lot of the time, I would find myself doing bookwork when I had an understanding of the material. Make the bookwork optional.