

Library Program Review Update

The library Program Review Self-study and Support Team Review documents were completed in fall 2009. In spring 2010 an addendum was written that reflected changes occurring after December, 2009. Although more detail will be provided in the Annual Update that will be submitted in spring 2011, below is a brief summary of the significant efforts that have been made to address the issues and challenges that were identified in the original documents.

Program Profile:

Staffing:

- **Library Management:** A management consultant hired in October 2008 recommended hiring an Administrative level Library Director. Due to economic constraints, this has not been done. In spring 2010, the library proposed an interim solution to address this challenge, including designation of the library as an official Division, with assignment of a Division Chair. This went through the shared governance process and was implemented beginning July 1, 2010.
- **Staffing:** In addition to the management challenge identified in Program review, the conversion of four part-time temporary positions to permanent status as of fall 2010 has provided some stability to the challenge identified in that area; however, we are unable to resume the number of open hours we used to provide, and as the demand for services continues to increase, we are challenged to keep up with demands at the Monterey campus and provide library service to the growing number of students enrolled at the Ed Center in Marina.

Program Improvement Plan Items:

- **Databases:** Last year, the library spent just over \$70,000 on licensed online databases. This year, the budget amount for this is \$2,600 so we face drastic reductions in this area. The lack of line items in the budget for library materials continues to be a serious challenge.
- **Family Research Studies Program:** We have begun to see results from our efforts to market this program and we will be offering the full series in spring 2011.
- **Facilities and Equipment:**
 - The challenge of aging and damaged furniture, carpet and other damage identified by the Support Team is shared by many buildings on campus, and the library struggles with this as the numbers of library users continues to increase.
 - The library staff members' personal items continue to disappear from the kitchen when it is used by outside groups. We continue to explore ways to minimize this.
 - In 2010-11, the library will again use money from the MPC Foundation to replace equipment, including computers and study room multimedia equipment.
- **Faculty and Staff Satisfaction Survey:** Efforts to reduce the noise level on the third floor have been successful, as noted in comments to library staff.