

Office of Institutional Research

Executive Summary

This is the inaugural program review for the Office of Institutional Research (OIR). The OIR has been in existence for 10 years. This function reports directly to the Superintendent/President. The OIR contributes to the mission by serving in a support or resource capacity to the administration and faculty and staff.

This self study document outlines the history of the OIR and the evolution of the Institutional Research Agenda. This self study also describes evolving availability of program review data for Academic Affairs.

A variety of projects, ranging in nature from reports on demographics of specific populations to enrollments in various areas to success rates to satisfaction surveys for services and programs, is described in this self study document.

The involvement of the director of institutional research in MPC committees and groups, as well as professional organizations and boards outside of MPC is discussed.

This self study also describes the staffing and professional development activities of the OIR, and outlines the budget for the OIR.

In spring 2009 the director of institutional research implemented a survey to assess the quality of service provided by the OIR. The results indicate, that overall, there is a high level of satisfaction with the OIR. However, the results also indicate that the OIR needs to provide additional training to faculty and staff on data retrieval and usage, and that the OIR needs to improve “internal” marketing of what the office does.

Finally, this self study notes a couple goals for the upcoming year. One goal is to implement a process to better manage ad-hoc data and research requests. A second goal is to increase awareness of what the OIR does.