

Program Name:

Student Health Services

Program Evaluation Team Members:

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1. Mission

Student Health Services fosters health and wellbeing by providing high quality, integrative health care and education delivered in a culturally competent and compassionate manner to support the academic goals and retention of diverse students.

2. Program Review (Overview/Services)

An in-depth review of the Student Health Services (SHS) Program was conducted of the services delivered by the program from January 2011 through December 2015. The review was comprehensive in providing analysis in both quantitative data and qualitative information (survey & 5 years of student contact data). This review indicates that SHS provides a comprehensive array of key services (12) to students and staff at the college that directly and indirectly supports the college's mission. It is evident that SHS is an integral component of the college and how it supports student learning. It has continuously tracked and monitored these services and made improvements and staffing adjustment in the past five years to meet the demands of the students, in support of student learning. Staffing appears to be adequate however challenges exist in meeting the demand for appropriate office space for its Psychological Services component of the program.

3. Student Learning

Student learning is supported with the assisting students with mental health issues, physical health, food pantry resources, referrals to shelter resources, and reproductive health needs of students. Without these basic needs being addressed or met students are much less likely to successfully pursue their academic goals. No trends were identified outside the data presented in the self-study. SHS receives referrals and supports efforts across Student Services as well as the campus community as indicated in its Program Review Satisfaction Survey. Supply and equipment needs on the main campus appear to being met. Program improvement plans appear adequate given budgetary constraints of SHS.

4. Staffing

- SHS Coordinator/Nurse Practitioner
- Health Services Specialist

- Medical Oversight Physician
- Personal Counseling Supervision
 - a. Psychological Services Supervisor
 - Marriage and Family Therapist Intern
 - Licensed Professional Clinical Counselor Intern
 - Psychologist
 - b. Master of Social Work Supervisor
 - Master of Social Work Intern

The Student Health Services staffing is adequate in addressing the needs of students and staff in its program's 12 key services with the exception of Psychological counseling. An increase in student demand for these services and securing MFT Interns is a challenge for the program. The program satisfaction survey indicate that students and other MPC staff value the SHS Staff and are satisfied with its key services provided. Students consistently find the SHS staff as friendly helpful and courteous. Satisfaction Survey results clearly demonstrate that students are satisfied with SHS.

5. Summary

Student Health Services program improvement plan given the funding challenges of the program is quite reasonable and resourceful. Designating a triage approach for students needing psychological counseling along with seeking additional outside funding resources is creative and noble. The effort to maintain an ability to scale this service with the increasing demand is commendable. Currently it seems that this is reasonable given the magnitude of the financial constraints of SHS. SHS maintains a central focus of improving student learning through all of its key services. A clear strength of SHS is how well it has provided relevant health information and services to the entire campus community that ultimately supports student learning here at Monterey Peninsula College. The most notable challenge for the program is not having adequate funding to support the student's overall health needs throughout the entire district. Continuing to provide ACA enrollment support and information is the recommendation of this committee. Resources could be more readily available for psychological services given universal healthcare coverage of all the district's students.