

Program Name:

**TRIO / Student Support Services**

Program Evaluation Team Members:

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## **1. Mission**

TRIO's mission is to stimulate learning. We believe our first responsibility is to provide opportunities to diverse student populations.

In carrying out our day-to-day activities we strive to:

1. Foster a welcoming community.
2. Collaborate with campus and local communities.
3. Inspire student growth and development.

Through a long-term commitment to this mission, TRIO is known as a student services program that consistently delivers. Our participants and the campus community views TRIO as offering a genuine commitment to student success.

## **2. Program Review**

The program's mission is appropriate and aligned with that of the college- to "support the goals of participants pursuing transfer, career, basic skills, and life-long learning opportunities." The TRIO programs directly aid students by providing support and assistance by providing information "on academic and financial aid opportunities; instructional support services and tutoring."

## **3. Student Learning**

All three programs support student learning through the approved plan of operations outlined in each program's grant. Student learning is measured through Annual Performance Report objectives, which are considered "ambitious, yet attainable" goals.

## **4. Staffing**

All three programs are not adequately staffed. The lack of administrative support has negatively impacted the program and its ability to provide services to participants and to further develop the program. Full-time Program Specialists would enable the program to operate at optimal levels.

## **5. Summary**

The "wraparound," comprehensive services provided to TRIO students along with the high caliber and the commitment of the staff helps ensure student success, and is a definite strength of the program. This program is subject to grant

funding which can present financial instability issues. The funding must be secured every 5 years for the program to continue.