

# Faculty and Staff Satisfaction Survey

## 1. Default Section

To complete the program review self study, each department must respond to the following: "Describe your faculty and staff's satisfaction with the program including its ability to meet student needs." To assure that we provide accurate information in our program review self study, we need your help! Please respond to the following questions, and provide explanations when necessary. Thank you for your help.

### 1. In what area(s) do you work?

- Communications
- English
- English and Study Skills Center
- ESL
- Humanities
- Humanities Division Office
- Philosophy
- Reading Center
- Speech Communication
- World Languages

### 2. What hours do you usually work (check all that apply)?

- Mornings
- Afternoons
- Evenings

### 3. Where do you work (check all that apply)?

- On campus
- At the Education Center at Marina
- Other

### 4. Are you faculty, staff or both?

- Faculty
- Staff
- Both

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5. If staff, go to question 6.

Please rate your level of satisfaction with each of the following aspects of the course outline(s) for the courses you teach.

	Highly satisfied	Fairly satisfied	Highly dissatisfied	Unsure
Description of the course for the schedule of classes	jñ	jñ	jñ	jñ
Description of the course for the College Catalog	jñ	jñ	jñ	jñ
Course content	jñ	jñ	jñ	jñ
Course objectives	jñ	jñ	jñ	jñ
Class assignments	jñ	jñ	jñ	jñ
Methods of evaluation	jñ	jñ	jñ	jñ

If dissatisfied with any aspect above, please explain.

6. In what room(s) do you teach or work?

- BH 106
- BH 107
- BH 108
- HU 101
- HU 102
- HU 105
- HU 106
- HU 201
- HU 202
- HU 203
- HU 204
- HU 205
- HU 206
- IC 101
- BC 101
- BC 207
- ESL Center
- ESSC
- Reading Center

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- World Language Lab
- Division Office
- Marina
- Oldemeyer

7. How satisfied are you with the following aspects of the room(s) you use?

	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Temperature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Furniture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If dissatisfied with any aspect, please explain

  
  

8. How satisfied are you with the technology available for your use?

- Very satisfied
- Fairly satisfied
- Fairly dissatisfied
- Very dissatisfied
- I don't use technology.

If dissatisfied, please explain.

  
  

9. Do you have adequate supplies to do your job?

- Yes
- No

If you responded, "no," please explain what you need.

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## 10. How comfortable are you with the following procedures?

	Very comfortable	Fairly comfortable	Fairly uncomfortable	Very uncomfortable	Doesn't apply
Turning in final grades	jñ	jñ	jñ	jñ	jñ
Adding/dropping students	jñ	jñ	jñ	jñ	jñ
Handling student complaints	jñ	jñ	jñ	jñ	jñ
Handling unavoidable absences	jñ	jñ	jñ	jñ	jñ

If uncomfortable, please explain why.

## 11. How comfortable are you requesting information or assistance from the following people?

	Very comfortable	Fairly comfortable	Fairly uncomfortable	Very uncomfortable
Division chair	jñ	jñ	jñ	jñ
Department chair or supervisor	jñ	jñ	jñ	jñ
Division office manager	jñ	jñ	jñ	jñ
Division clerical assistant	jñ	jñ	jñ	jñ

If uncomfortable, please explain.

## 12. How comfortable do you feel encouraging students to use the following services?

	Very comfortable	Relatively comfortable	Uncomfortable	I am unfamiliar with this service
Academic Support Center	jñ	jñ	jñ	jñ
Assessment Center	jñ	jñ	jñ	jñ
Business Skills Center	jñ	jñ	jñ	jñ
Counseling Department	jñ	jñ	jñ	jñ
English & Study Skills Center	jñ	jñ	jñ	jñ
Library & Technology Center	jñ	jñ	jñ	jñ
Reading Center	jñ	jñ	jñ	jñ
Supportive Services	jñ	jñ	jñ	jñ
Career/Transfer Resource Center	jñ	jñ	jñ	jñ
Child Development Center	jñ	jñ	jñ	jñ
Cooperative Work Experience	jñ	jñ	jñ	jñ
Job Center	jñ	jñ	jñ	jñ
Student Financial Services	jñ	jñ	jñ	jñ
Student Health/Psychological Services	jñ	jñ	jñ	jñ
Women's Re-Entry & Multicultural Resource Center	jñ	jñ	jñ	jñ

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If you responded, "Uncomfortable," please explain why.

13. Do you feel valued as an employee of this division?

Absolutely

Usually

Sometimes

Never

If you answered anything other than "absolutely," what would help you to feel absolutely valued in this division?

14. Is there anything else you would like to communicate about your level of satisfaction with your program or this division?

Yes

No

If yes, please explain.